

Orchid National Nursing Supply Limited
Certificating Health Care Assistants Skill Level

UNDERSTANDING THE PRINCIPLES OF CARE

Induction Standard I

As per (Healthcarer IV)

Orchids standards, evidence and good practice may be used towards NVQ level II at a later date. The following units complying with Induction Standards are to certify your skills levels for 'Orchid'.

In this unit the worker is expected to have a basic understanding of the principals of care and what they mean in day to day practice.

Evidence

Your evidence should consist of 'Orchid' training material (or evidence of other equivalent assessed training material) supported by your own written interpretation. Verbal answer, observation, or a combination of both methods may also be accepted by Orchid's Nurse.

Completed

Means a signature, dated by Orchid's Nurse or Manager

Orchid Number	Unit	Question	Evidence and Answer	Completed y/n
1.1	The values	<p><u>Explain</u> what each of the following values of care mean in relation to the people you will be supporting</p> <ul style="list-style-type: none"> • Individuality and identity • Rights • Choice • Privacy • Independence • Dignity • Respect • Partnership <p>Give three examples of the sorts of things you can do in your day to day work to promote each of these.</p>		
1.1.2	Equal Opportunities	<p>What do the following terms mean?</p> <ul style="list-style-type: none"> • Prejudice • Equal Opportunities <p>Give three examples of the sorts of things you can do in your day to day work to promote equal opportunities.</p>		
1.2	Worker Relationships	<p>How would your relationship with a service user (resident/patient) be different from your relationship with a friend?</p>		
1.2.1		<p>What responsibilities as a worker, do you have to the service users (resident/patient)?</p>		
1.2.2		<p>Give 4 examples of what would <u>not</u> be acceptable in terms of your relationships with service users (patient/resident)</p>		

1.2.3	Give 4 examples of poor care practices. What would you do if you saw something that worried you?		
1.3 Communication	What are the main ways people communicate – can you list and explain three?		
1.4 Confidentiality	Give four examples of how you can maintain confidentiality		
1.4.1	Why is confidentiality important when working in social care?		
1.4.2	In what circumstances might you have to break confidentiality?		
1.4.3	How would you respond to: <ul style="list-style-type: none"> • A person who phones the service asking for information about a service user, member of staff or information about the premises you are in? • A person who calls at the door asking to be let into the premises 		

There are 5 units in 'Orchids' Induction standards and Orchids Manager or Nurse will agree with you which unit should be done next.

Unit 1 Understand the principles of care

Unit 2 Understand the organisation and the role of the worker.

Unit 3 Understand the experiences and the particular needs of the service user groups.

Unit 4 Maintain safety at work

Unit 5 Understand the effects of the service setting on providing services.